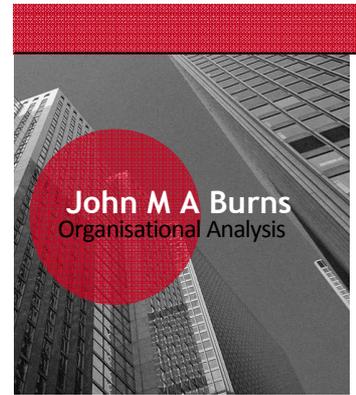


## Martin Gilbraith

ICA:UK, Work for Change Unit 14,  
41 Old Birley Street, Manchester M15 5RF



Dear Martin,

### RE: Testimonial - Group Facilitation Methods: October 2011

As mentioned in our recent communication on [linkedin](#) - I want to provide you with a testimonial for the above programme. Please find the testimonial below and do not hesitate to contact me if I can help underscore to any potential delegate the quality of your training / empowerment provision at ICA:UK.

### Testimonial

Dear Alan & Martin,

I wanted to contact you to say just how much I enjoyed the Group Facilitation Methods course and demonstrate how it is proving beneficial to my career.

Firstly my positive impression of ICA began before the course during a detailed discussion with Alan who, very carefully, managed my expectations about the program and provided enough information to enable me to make an informed choice about its suitability to my background and aspirations. This conversation led to me book the course as I felt confident that it would meet my developmental needs.

During the course, I was extremely impressed with its organisation and moreover the standard of instruction. Alan's knowledge, enthusiasm, energy and positivity was an inspiration and helped delegates through the challenges of the group exercises. Martin complimented Alan's delivery, with interjections about facilitation, through providing underpinning ideas and concepts to support the main themes of each session.

In short ICA:UK provided an excellent programme that was amongst the best value-for-money programmes I have attended in my career of over 20 years. I have recently used some ideas from the ToP methodology with a facilitative intervention for a third sector client. Thanks again Alan and Martin: I look forward to meeting you on a programme at ICA:UK again soon.

Regards,

John M A Burns

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*John M A Burns MSc. Pg.Dip BSc.(Hons) MBCS CEng MISTC MInstLM MIITT ACI*  
Experienced volunteering to the community/third sector

